

Medical Partners

Our Mission

To coordinate free air transportation through volunteer pilots for passengers with medical or humanitarian needs far from home.

Our Vision

A world where every person has equal access to transportation for healthcare and humanitarian needs.



Partnering with LifeLine Pilots

Step 1:

Contact our knowledgeable Mission Coordinators at 800-822-7972. Explain the patient's condition, the situation, and learn if LifeLine Pilots can assist your patient.

Step 2:

Complete the online application at lifelinepilots.org. This form can be completed by the patient, a loved one, or a medical professional. See the list of information to prepare.

Step 3:

Assist in getting the physician's release signed and returned to LifeLine Pilots.

Step 4:

LifeLine Pilots staff will go to work to find volunteer pilots. All communication will be between the Mission Coordinators and the designated person (patient, caregiver or medical professional). Once pilots have been confirmed, communication will be between the pilot(s) and the designated person.





Free Air Transportation for Medical Care

How does a passenger qualify for a flight?

Flights are for anyone with a non-emergency medical or humanitarian need. We ask that each person have a financial or medical barrier to travel. Our Mission Coordinators are available to help you determine if your patient would qualify. Flights can be from anywhere in the Midwest and to a destination between 100-1,000 miles away. There is no limit to the number of times a passenger can fly with us.

Who flies the flights?

Our volunteers are general aviation pilots who own their own plane. They have strict experience requirements to fly for LifeLine Pilots and we have a 100% safety record. We have more than 350 volunteers, located throughout our region. Our volunteer pilots donate their time, their aircraft, and their fuel to fly. It is our role to coordinate the flight and link the passenger with the pilot(s).

Can the passenger take a caregiver/companion?

Yes, adults may take one companion to travel with them. Children (18 and under) may take two companions.

What are the physical/medical requirements for flying with LifeLine Pilots?

All passengers must be ambulatory and able to step up on a 12"-18" step, onto the wing of a plane, and sit upright for the duration of the flights. Our physician's release must be completed by the patient's doctor prior to the flight being scheduled.

Can medical equipment be taken on the plane?

Yes, small portable medical equipment may be taken. FAA approved, portable oxygen may also be taken on the aircraft. Please contact the Mission Coordinator for further restrictions before the flight.

Patient Information to Prepare:

- ✓ Patient's Name
- ✓ Patient's Address, Phone Number & Email
- ✓ Patient's DOB
- ✓ Patient's Weight
- Detailed information on the reason for travel
- ✓ Companion's Name
- ✓ Companion's Weight
- ✓ Companion's Phone Number & Email
- ✓ Destination facility
- ✓ Releasing doctor's name, phone number, and fax number

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LifeLine Inc. dba LifeLine Pilots, 4507 N. Sterling Ave, Suite 402, Peoria, IL 61615, Toll Free: 800-822-7972 LifeLine, Inc. is an IRS 501(c)(3) non-profit organization.